CITIZENS ELECTRIC CORPORATION INTERNET WEB PRIVACY

This Policy describes the fair information principles that govern the collection, maintenance, use and disclosure of personal information on the CITIZENS ELECTRIC CORPORATION website.

1. Collection Practices

   Like most other websites, CITIZENS ELECTRIC CORPORATION maintains web logs that automatically records basic information about visitors. This information consists of:

   a. Internet domain from which you access our website (e.g., aol.com, yourschool.edu, yourcompany.com).
   b. IP address. An IP address is automatically assigned to your computer when you surf the web. In some cases, these addresses may be individually identifiable.
   c. Type of browser and operating system used to access our website.
   d. Date and time of access.
   e. Pages visited.
   f. Address of the website (if any) from which you linked to CITIZENS ELECTRIC CORPORATION.

   CITIZENS ELECTRIC CORPORATION normally only uses web log information in aggregate form to enable it to make its website more useful. CITIZENS ELECTRIC CORPORATION likes to know which features are popular and how visitors locate the site. Web logs may be used to identify visitors who seek to damage the website, use the website in unauthorized ways, or interfere with operations. Information about users who try to engage in any unapproved activities may be shared with law enforcement agencies. CITIZENS ELECTRIC CORPORATION does not collect any personal information about a routine visitor unless the visitor provides it to CITIZENS ELECTRIC CORPORATION.

2. Email and Web Forms

   If you use the CITIZENS ELECTRIC CORPORATION website to send CITIZENS ELECTRIC CORPORATION email, sign a guest book, register for a conference, ask for information, subscribe to a publication, or if you provide personal information through CITIZENS ELECTRIC CORPORATION's website in any other way, CITIZENS ELECTRIC CORPORATION collects and may maintain the information that you provide. Your information may be shared among CITIZENS ELECTRIC CORPORATION staff and support services as necessary in order to respond to your request. Once information reaches the correct office, it will be used in the same manner as comparable information collected in other ways.

3. Security and Data Quality

   a. CITIZENS ELECTRIC CORPORATION maintains its website and its information with technical, administrative and physical safeguards to protect against loss, unauthorized access, destruction, misuse, modification, and improper disclosure. CITIZENS ELECTRIC CORPORATION is committed to maintaining accurate, timely, relevant and appropriate information about our users. No computer system can ever be fully protected against every possible hazard. CITIZENS ELECTRIC CORPORATION provides reasonable and appropriate security to protect against foreseeable hazards.
   b. CITIZENS ELECTRIC CORPORATION requires that employees who have access to personally identifiable information from the website acknowledge in writing that they have read this privacy policy and that they are expected to follow it. Any employee who fails to comply with these rules may be subject to disciplinary action.

c. Routine email sent to CITIZENS ELECTRIC CORPORATION through this website or otherwise is not necessarily secure against interception. If your communication contains personal information that you consider sensitive, you may not want to use email. That portion of the CITIZENS ELECTRIC CORPORATION's website that collects sensitive personal information relies on Secure Socket Layer (SSL) encryption to protect communications. If your browser supports SSL, then you can share personal information with a high degree of confidence that the information cannot be intercepted and read.

d. Cookies

On the Internet a cookie is a piece of information that a website transfers to a user's computer for record-keeping purposes. The CITIZENS ELECTRIC CORPORATION website only uses cookies when a member accesses the members-only part of the website. The cookie is only active during the session and expires when the user closes the browser.

4. Uses and Disclosures

a. CITIZENS ELECTRIC CORPORATION uses its website to provide services and information to its members, employees and members of the public.

b. General

Personal information collected through the CITIZENS ELECTRIC CORPORATION website may be used from time to time by outside auditors, consultants and others hired by CITIZENS ELECTRIC CORPORATION to assist in carrying out financial, management or other activities. CITIZENS ELECTRIC CORPORATION generally directs recipients to agree to safeguard personal information, to use it only as authorized by CITIZENS ELECTRIC CORPORATION, and to return it or destroy it when no longer required.

c. Legal Process

CITIZENS ELECTRIC CORPORATION could be required to disclose personal user information in response to valid legal process, such as a search warrant, subpoena or court order. Any record keeper faces this possibility. Disclosures may also be appropriate to protect CITIZENS ELECTRIC CORPORATION's legal rights or during emergencies if physical safety is believed to be at risk. CITIZENS ELECTRIC CORPORATION believes that these events are unlikely, but they are possible. CITIZENS ELECTRIC CORPORATION will take reasonable steps to limit the scope and consequences of any of these disclosures.

5. Questions, Access, and Disputes

If you have any questions about this privacy policy, you may send an email to Citizens@cecmo.com or send via regular mail to Citizens Electric Corporation, 150 Merchant St., Ste. Genevieve, MO 63670.

If you want to see or correct any information that CITIZENS ELECTRIC CORPORATION has collected about you online, you can make a request to Citizens@cecmo.com or send via regular mail to Citizens Electric Corporation150 Merchant St., Ste. Genevieve, MO 63670.

If you want to see or correct information, you will be asked to provide sufficient proof of identity, such as a driver's license, passport or other documentation.