



Citizens Electric Corporation

A Touchstone Energy® Cooperative 

February, 2008

Powerful Connections

Business and non-residential rates increase

Non-residential bills that were produced after December 31, 2007, reflect new rates that were approved by the Board of Directors at their December meeting. As indicated in letters sent to the affected members, the increase is due to higher than anticipated power supply costs.

Residential rates are expected to increase in April, 2008. We will keep you informed through this publication as soon as details become available.

General Service - Single Phase	(Rate 3)
Old Rate	New Rate
Customer Charge - \$19.05	\$22.86
Energy Charge - \$0.0819 per kWh	\$0.0889 per kWh

General Service - Three Phase	(Rate 7)
Old Rate	New Rate
Customer Charge - \$26.63	\$31.96
Energy Charge - \$0.0772 per kWh	\$0.0841 per kWh

Large Power Service	(Rate 5)
Old Rate	New Rate
Customer Charge - \$100.82	\$120.98
Energy Charge - \$0.04 per kWh	\$0.0412 per kWh
Demand Charge - \$10.34 per kW	\$13.12 per kW

What is the Customer Charge Listed on Your Bill?

The Customer Charge is the cost to provide the minimum amount of electrical equipment to connect your electric service to the power grid. This charge does not include any electric consumption measured in kilowatt-hours (kWh). It includes costs to maintain electrical equipment to serve your property and to bill your account. On the postcard bills, this charge was bundled together with the energy charge due to space limitations.

Web site energized to offer more convenience

CEC's Web site has been modernized and energized to make it easier to take care of business from the comfort of your home. Visit us at www.cecmo.com where you can view and pay your electric bill online. See your bill before it even arrives in the mail. A password is required for viewing your account and Online BillPay. Call or email us at citizens@cecmo.com for your temporary password.

Use the "I want to" and "How do I" features to search for answers to your energy questions or check out current news about your electric cooperative and outage updates. Post upcoming community events and don't forget to click on the The Kids Korner, where children (of all ages) will have fun learning about electric safety and efficiency.

Come see us whenever it's convenient for you.



RURAL MISSOURI

EMPLOYEES HONORED FOR YEARS OF SERVICE TO CEC



The following employees were recognized in December for their years of serving Citizens Electric:

Pictured from left to right are: Donald Lit-tge, 5 years; Greg Gettinger, 10 years; Neil Spreen, 5 years; Eles Gretzmacher, 25 years; Jackie Robinson, 15 years; Tim Mueller, 35 years; Denise Gibson, 30 years, along with CEO Tony Campbell.

Not pictured are: Chris Bauman, 5 years; Scott Flieg, 5 years; Robert Huber, 5 years; Matt Robinson, 10 years; Fred Werner, 15 years; and Gena Welker, 20 years.

Longtime employee, Tim Mueller, who is a Lineman Carrying Orders in the Altenburg District, says that three big changes have occurred since he began working for Citizens Electric in 1972. The co-op didn't own any bucket trucks at that time, so there was a lot more pole climbing. Now, improved equipment and techniques allow more work to be done on energized lines to minimize inconvenience to members. In addition, reliability has increased due to the tree trimming program.

Energy Saving Tip

Are phantom power loads robbing you of energy dollars?

Reduce your electric bill by as much as 10 percent by simply unplugging appliances and electronics that are not active. Practically every device that you plug into a socket continues to use electricity after you've switched it off. That includes phone chargers, power adaptors, microwaves and video/DVD players. Save energy by pulling the plug or turn it off at the power point where it's connected.



Changes in Line Extension Policy Subject of Contractors' Meeting

Citizens Electric will be hosting an informational meeting for area contractors on February 26, 2008. The dinner meeting will be held at the Elks Lodge in Perryville beginning at 6:30 p.m.

Please plan to attend if you are a contractor doing business in our service territory, so you can hear important information about changes in the corporation's line extension policy. If you plan to attend, RSVP by calling 1-877-876-3511, extension 106, or email dgibson@cecmo.com.

If you cannot attend or need detailed information about the new policy prior to the meeting, call our office and ask to speak to the Operations Superintendent for your area.

He cares about his neighbors who happen to be our members.

Caring people like Mike Engert work behind the scenes to make sure you have dependable electricity. He demonstrates the same passion for service on the job as he does in his community where he is a volunteer fireman, City Alderman and civic leader.

Because of employees like Mike, Citizens Electric offers more than reliable electricity – we provide peace of mind.



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Citizens Electric Offices will be closed on February 18, 2008, in celebration of Presidents' Day. For electrical emergencies, please call 1-800-286-2251.